

# Exchanges, Refunds, and Returns Policy

We are happy to refund, return, and exchange policy within 30 days of your order date. Your item must be unused and in the same condition you received it. To complete your return, we require a receipt or proof of purchase (your purchase email is acceptable).

## Exchanges

You may exchange an item for the same item in a different size or color, or if the item was damaged in shipping.

Email us a description of the item you are returning, and detailed information about the new item you would like to be sent. Email:

**Robyn@WebsitesByRobyn.com**

Then, send your item to:

**Jon Macaskill**

**20361 Thunder Road W.**

**Colorado Springs, CO 80908**

## Returns/Refunds

### Shipping Returns

To return your product, you should mail your product to:

**Jon Macaskill**

**20361 Thunder Road W.**

**Colorado Springs, CO 80908**

You will be responsible for paying for your shipping costs for returning your item. Consider using a trackable shipping service or purchasing shipping insurance if returning more expensive items.

Once your return is received and inspected, we will email you to notify you that we have received your unused returned item. Your refund will be processed, and a credit will automatically be applied to your credit card or original payment method within 5 business days. If you have any questions about your return/exchange/refund, please contact [Robyn@WebsitesByRobyn.com](mailto:Robyn@WebsitesByRobyn.com).

**Sale items**

Only regular priced items may be returned/refunded. Sale items cannot be refunded.